



Family Support Worker – Langley Special School, Birmingham

Start Date: As soon as possible

Salary: Gr3 FT £26,409 to £32,654

Contract Type: Full-time, Permanent

Working Hours: 36.5 term-time plus 2 weeks

Langley School is seeking to appoint a compassionate, experienced, and proactive Family Support Worker to join our dedicated team. This is a vital and rewarding role that will place you at the heart of our school community, supporting the wellbeing, development, and success of our pupils and their families.

Langley is a caring, inclusive special school in Sutton Coldfield, Birmingham, committed to providing outstanding pastoral support and promoting personal excellence for every pupil. We work closely with families, external agencies, and community services to ensure every child is given the opportunity to thrive both in and out of the classroom.

### **About the Role**

As our Family Support Worker, you will provide high-quality, well-planned pastoral support and guidance to pupils and their families. Your role will be central in:

Promoting high expectations and raising aspirations for pupils through strong, supportive relationships

Enabling pupils to achieve academic and personal progress, with a sense of pride in their school experience

Engaging with a wide range of external agencies to provide targeted support around health, emotional, social, and behavioural needs

Working with families in crisis or experiencing critical need—often over extended periods of time

Supporting the safeguarding and child protection framework, working alongside the school's Designated Safeguarding Leads to ensure robust, fit-for-purpose procedures

Promoting excellent attendance and punctuality, in collaboration with the Extended Leadership Team

This role will require a high level of emotional intelligence, sensitivity, resilience, and the ability to form strong professional relationships with families, pupils, staff, and partner agencies.

### **What We're Looking For**

We are seeking a candidate who is:

Experienced in supporting children, young people, and families, particularly those with additional or complex needs

Knowledgeable in safeguarding, child protection, and current legislation relevant to working with vulnerable children and families

Skilled in working with external agencies, including health, social care, and mental health services

A confident communicator with excellent interpersonal skills and emotional literacy

Able to manage sensitive situations with professionalism, empathy, and discretion

Organised, proactive, and able to work both independently and as part of a team

Committed to the values and inclusive ethos of Langley School

Experience of working in a school or education setting is desirable but not essential—what matters most is your ability to connect, support, and advocate for our children and their families.

### **Why Join Langley?**

A strong, supportive team and a welcoming school community

The opportunity to make a real and lasting impact on pupils' lives

Ongoing training and professional development

A caring and inclusive working environment where wellbeing is valued

Informal visits are welcomed. Please phone the school office to arrange a suitable date and time.

### **How to Apply**

If you are passionate about improving outcomes for children and families and want to be part of a school that puts pupil wellbeing at the centre of everything we do, we would love to hear from you. An application pack can be requested from our office or is available to download on our website.

Closing date: 4<sup>th</sup> June 2025

Interview date: 16<sup>th</sup> June 2025